

crafting effective descriptions

for print, social media, and the web

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Prince William Public Library System

why be concise?

The internet has changed our reading habits.

We skim instead of reading.

Our attention spans have shortened.



1776 1492 1812 1941

F-B-I-T-W-A-C-I-A-I-B-M

FBI TWA CIA IBM



"Miller's Magic Number"

We can only retain

seven (±2) items--or chunks--of information in our working memory.

concise writing...

Allows white space

Making text readable

Allows for intrigue

Why go to the program if the description says it all?





TWITTER

Fewer than 100 characters = 17% more engagement

FACEBOOK

Fewer than 80 characters = 66% more engagement



best practices

Make the title selfexplanatory

Avoid redundancy

Leave out unnecessary details

Use shorter words and phrases

Use powerful verbs



best practices

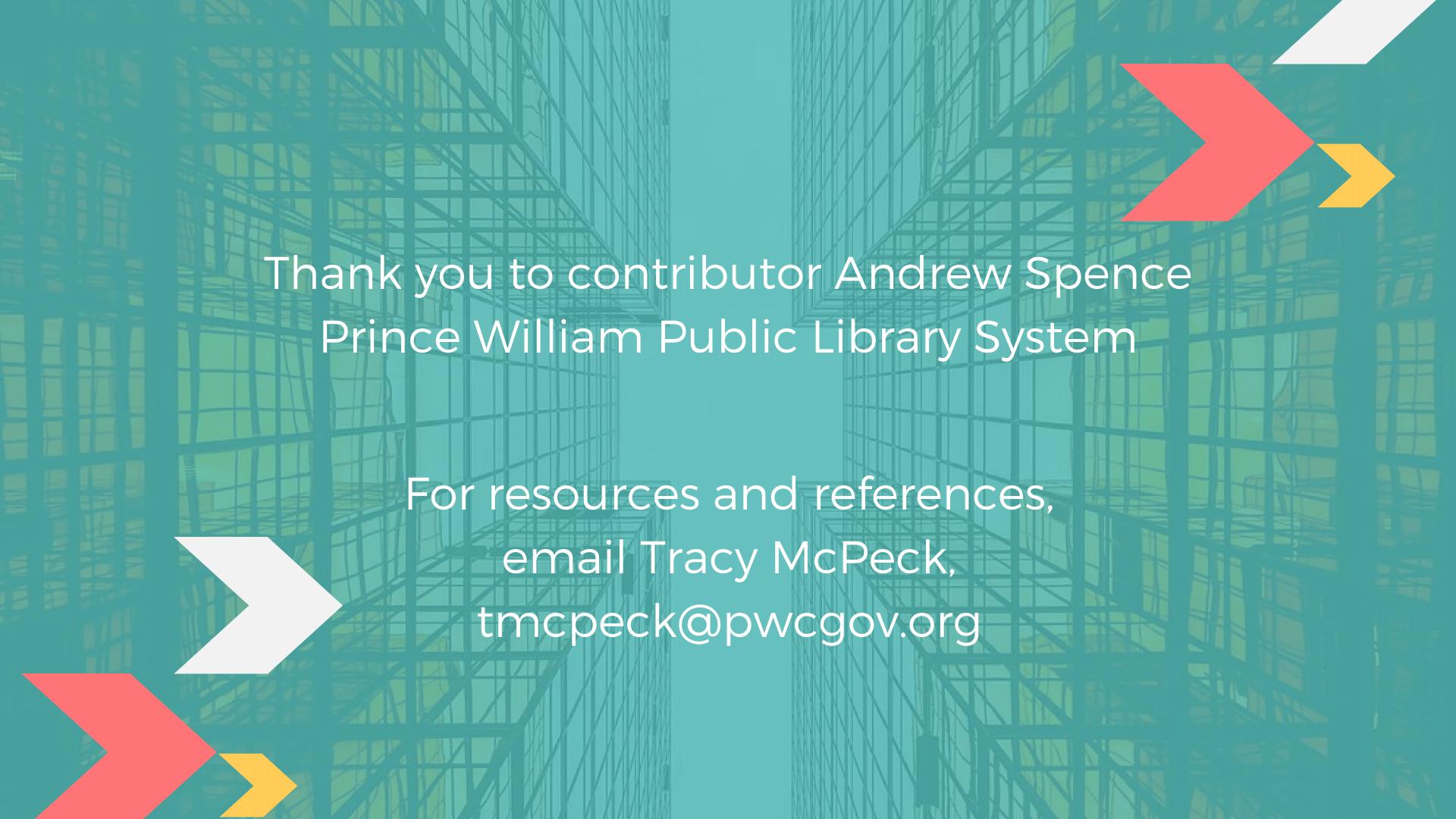
Write business casual

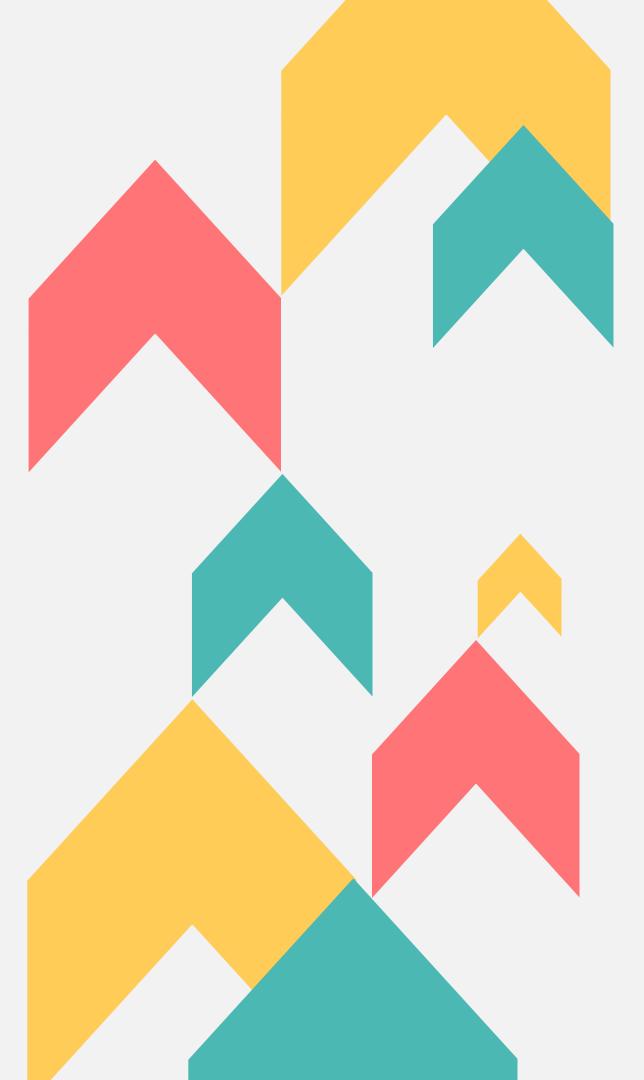
Use white space

Pretend you're writing a tweet

Write for the small screen

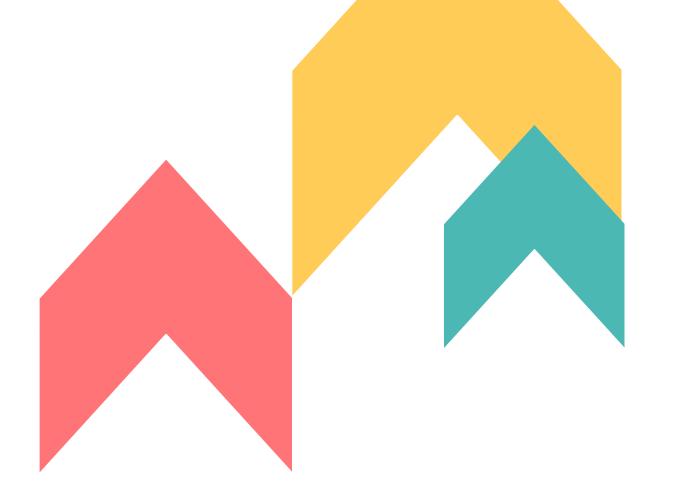






thank you!

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